DCSEU Fast Feedback Evaluation Daniel Belknap, Tetra Tech

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Acknowledgements

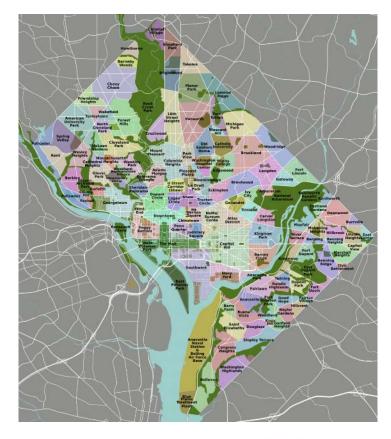
- Denise Rouleau
- DOEE Marshall Duer-Balkind, Lance Loncke
- VEIC & DCSEU Robert Stephenson & Team
- Baumann Jon Lemmond & Team
- Tetra Tech Kendra Scott





DCSEU Background

- City-wide program
- Recurring participation
- Conduct 100% QA







EM&V Challenges

Getting onsite Feedback timing

Visit timeframe

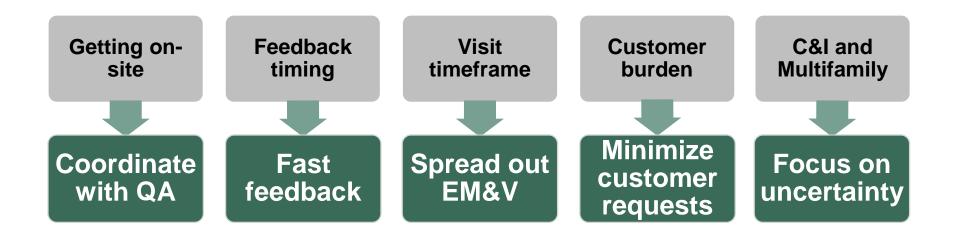
Customer burden

C&I and Multifamily





Pilot Objectives







Pilot Process

DCSEU

Provide tracking data, documentation

EM&V

Sample, review files, prepare M&V plans

DCSEU

Coordinate scheduling with M&V and client

DCSEU/EM&V

Conduct site visit

EM&V

Feedback to DCSEU

DCSEU

Review findings and document response





Challenges - Sampling

- Unknown population
- Statistical validity







Challenges - Timing

- Project completion uncertain
- Adding extra steps for implementation
- Delay response to customer





Challenges - Communication

- Multiple teams involved
- Short turn-around
- Provide feedback





Successful Outcome

Getting on-Feedback Visit Customer C&I and site timing timeframe burden **Multifamily Minimize** Coordinate Spread out Focus on Fast feedback customer with QA EM&V uncertainty requests **Feedback Sectors Fewer** 50% of visits Coordinated before year customer covered by 23 visits done ahead visits contacts end





Future Considerations

- Continue coordination
- Establish sampling criteria
- How to account for mid-year feedback?





Q&A

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