

DCSEU Fast Feedback Evaluation

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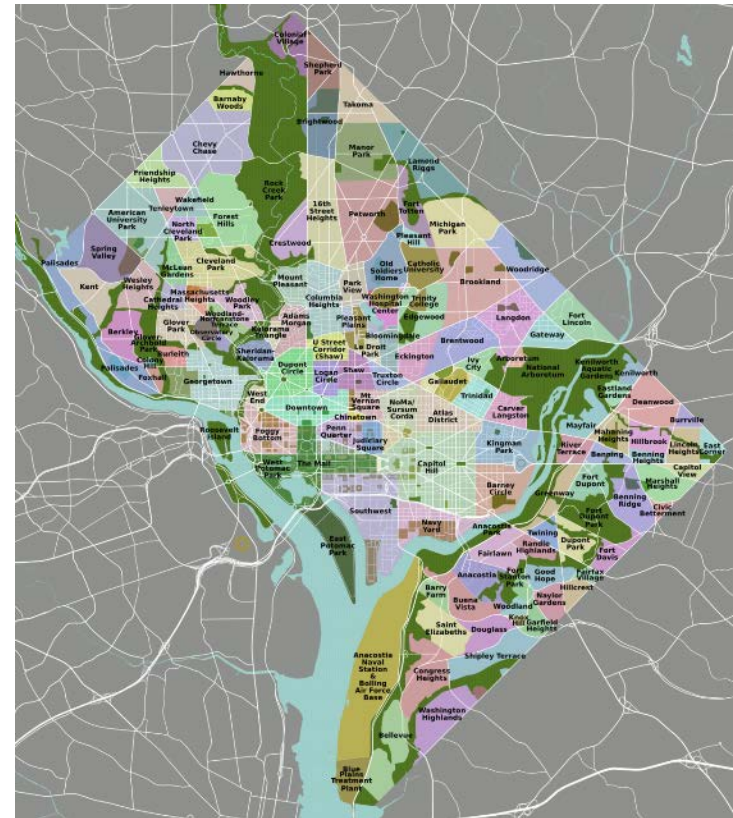


Acknowledgements

- Denise Rouleau
- DOEE – Marshall Duer-Balkind, Lance Loncke
- VEIC & DCSEU – Robert Stephenson & Team
- Baumann – Jon Lemmond & Team
- Tetra Tech – Kendra Scott

DCSEU Background

- City-wide program
- Recurring participation
- Conduct 100% QA



EM&V Challenges

Getting on-site

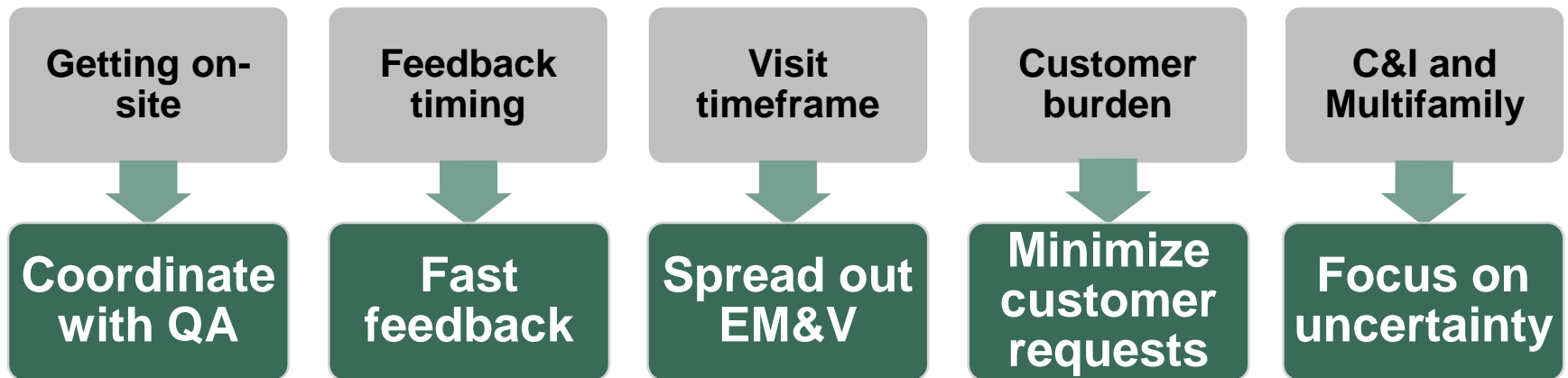
Feedback timing

Visit timeframe

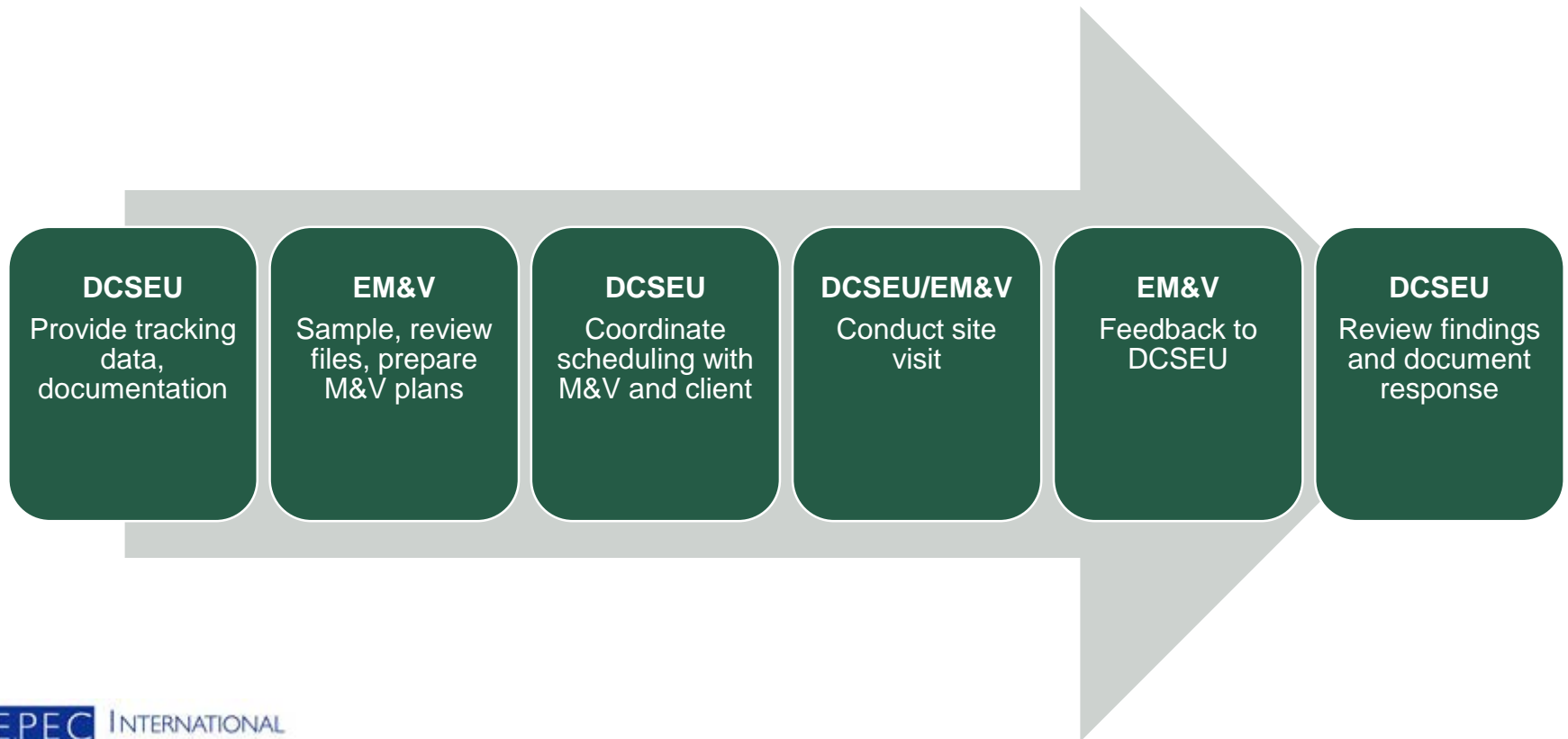
Customer burden

C&I and Multifamily

Pilot Objectives



Pilot Process



Challenges - Sampling

- Unknown population
- Statistical validity



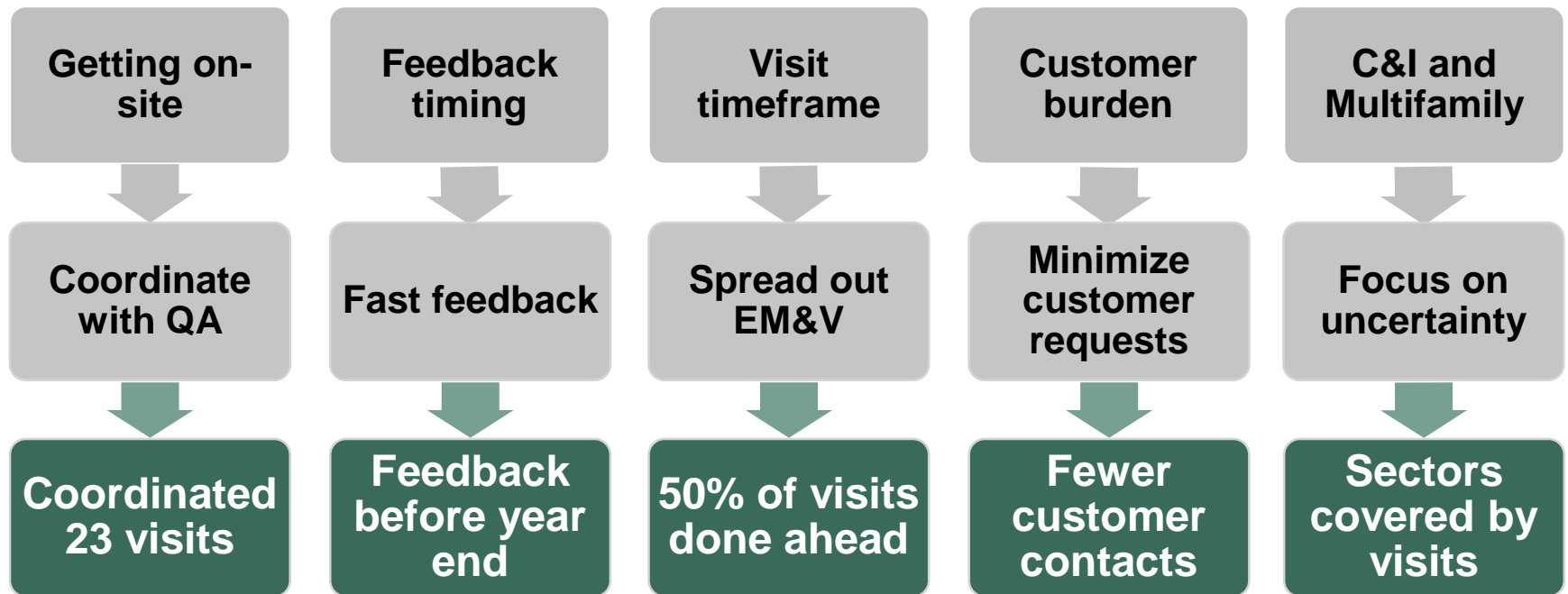
Challenges - Timing

- Project completion uncertain
- Adding extra steps for implementation
- Delay response to customer

Challenges - Communication

- Multiple teams involved
- Short turn-around
- Provide feedback

Successful Outcome



Future Considerations

- Continue coordination
- Establish sampling criteria
- How to account for mid-year feedback?

Q&A

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