

# coolNYC™

## Con Edison DR Demonstration

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# Hypotheses

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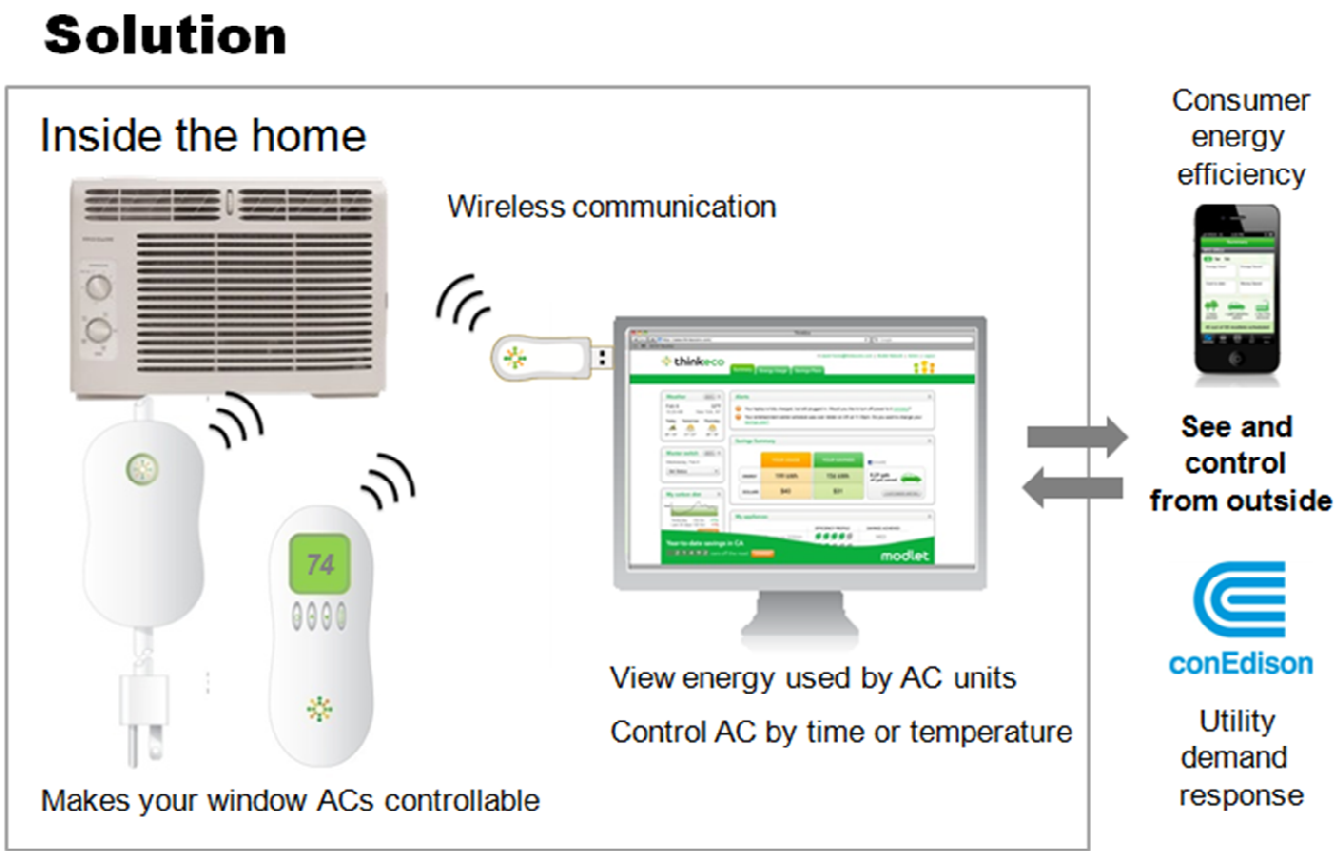
- Develop a demand response pilot for Con Edison that effectively targets room Air Conditioners (ACs) for demand response
  - Reliable reduction
  - Repeated reduction
- Technology will enable Con Edison to change the economics around residential demand response
  - Lower recruitment and service costs
  - Creates self-install solution
- The selected technology offers the least intrusive option for consumers with maximum comfort and control, thereby driving up participation rates

# A Technology Solution

- Meters energy use at the plug and sends info to cloud
- Enables remote control and connectivity to plugged-in devices
- Quantifies savings for personal and utility use
- Saves energy through smart and automated power on/off



# The “modlet<sup>®</sup>” Solution



## Solution

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### Combined solution changes the dynamics for residential DR

- **Can be self-installed by consumers:** no pricey contractors are needed and the product can be handed out at retail
- **Handles real-time energy monitoring AND tracking of DR impact:** utility can fine-tune participation rates during the summer
- **Is an attractive consumer-friendly energy efficiency tool:** big ‘what’s in it for me’ benefit for consumers

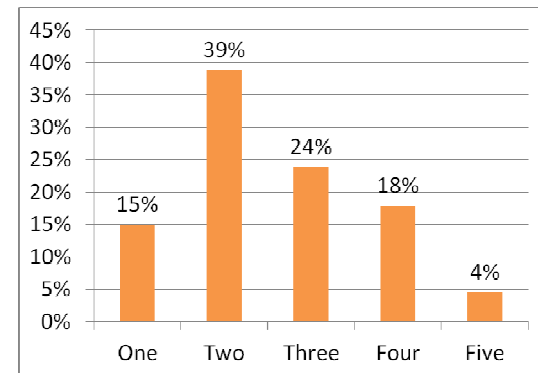
# Site Selection

Large mixed income residential complex in downtown Manhattan was selected



Large mixed income residential complex in downtown Manhattan was selected

Number of room ACs



# Study was branded for consumer appeal



Logo – includes the Con Edison blue and thinkeco green

## Study description

**What is the coolNYC™ study?**

The coolNYC pilot program is designed to let Con Edison customers who own window A/C units better manage their power use while saving energy this summer.

Did you know that the power consumed by window A/C units represents a large portion of residential energy usage during the summer months, placing a large burden on the Con Edison distribution system?

By participating in this pilot, you will gain the ability to see how much energy your window A/C units are using, as well as gain remote control of your window A/C units from a website or smartphone. We hope you'll be able to lower your energy consumption on window A/C units, while allowing us to better manage our distribution systems overall.

For more information on how the modlet saves you energy, visit our website: [www.thinkeco.com](http://www.thinkeco.com)

## Recruitment flyer

**coolNYC™**  
A ThinkEco study made possible by Con Edison.

**Are you interested in experiencing a cool, energy-saving summer?**  
As Seward Park resident, you may be eligible to try out an innovative product that will allow you to take better control of your window air-conditioners while saving you energy this summer.

**modlet®**  
As part of the study, all participants will receive the modlet® FREE of charge, a \$25 thank you gift at the end, and additional incentives along the way!

**Did you know?** The power consumed by window air conditioners represents a large portion of home energy usage during the summer months.

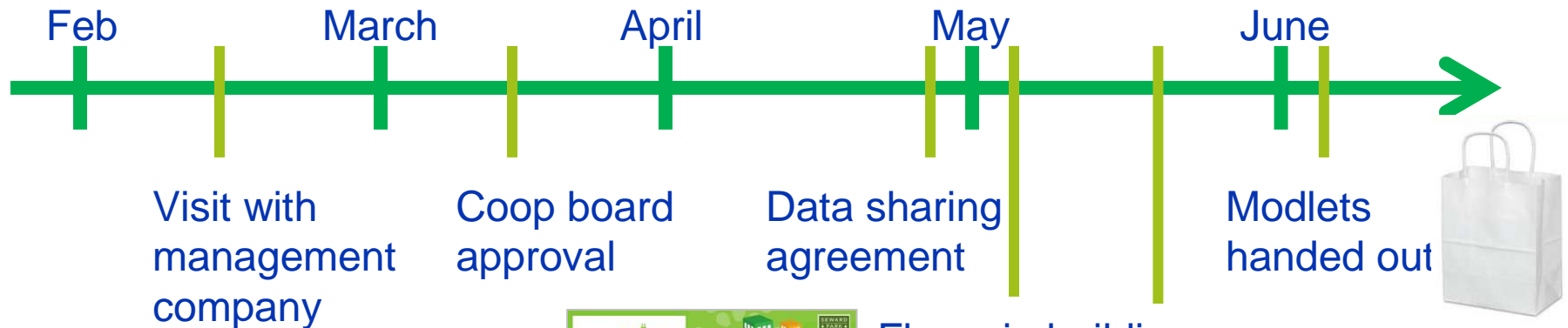
**Ready to join coolNYC™? Here's how:**  
If you own at least one window AC and are interested in trying out a modlet®, please apply online at [www.coolNYCstudy.com](http://www.coolNYCstudy.com).

**Questions?** Email [coolNYC@thinkecoinc.com](mailto:coolNYC@thinkecoinc.com) or call 800-682-0152

**smart savings**



# Recruitment Process



25% of all A/Cs were recruited



Designed for easy self-install



User manual + one-page install guide



x 1-5 depending on number of ACs



Study design postcard



x 1-5 depending on number of ACs

Flyers in buildings and emailed by management office

Staffed table in lobby of 2 separate buildings to answer questions and recruit more participants



# Study Design

**Thank you for participating! Here's what to expect during the study:**

	June	July	August	September
<b>1 Monitor</b> - track energy consumption by each window A/C unit on your computer - receive updates on your A/C's performance compared to others	[Blue bar spanning June, July, August, and September]			
<b>2 Control</b> - use your remote to create a set point for your window A/C to keep cool - control your window A/C from your smartphone or computer		[Orange bar spanning July, August, and September]		
<b>3 Demand Response</b> - opt in to receive demand response signals from ConEdison that reduce your window A/C energy use when energy demand is highest		[Green bar spanning July and August]		

If you have questions about the program, please contact us at [coolnyc@thinkecoinc.com](mailto:coolnyc@thinkecoinc.com) or 1-800-682-0152.

Robust baseline period was included

This was done because the study was structured as a single arm study – no separate control group

## Positive Initial User Feedback

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- “Con Ed does this? That’s really great”
- “I have installed all 3 modlets... it was easy”
- “Excellent concept. Good luck to us all for its success”
- “I can thermostat my AC now? That’s so cool”

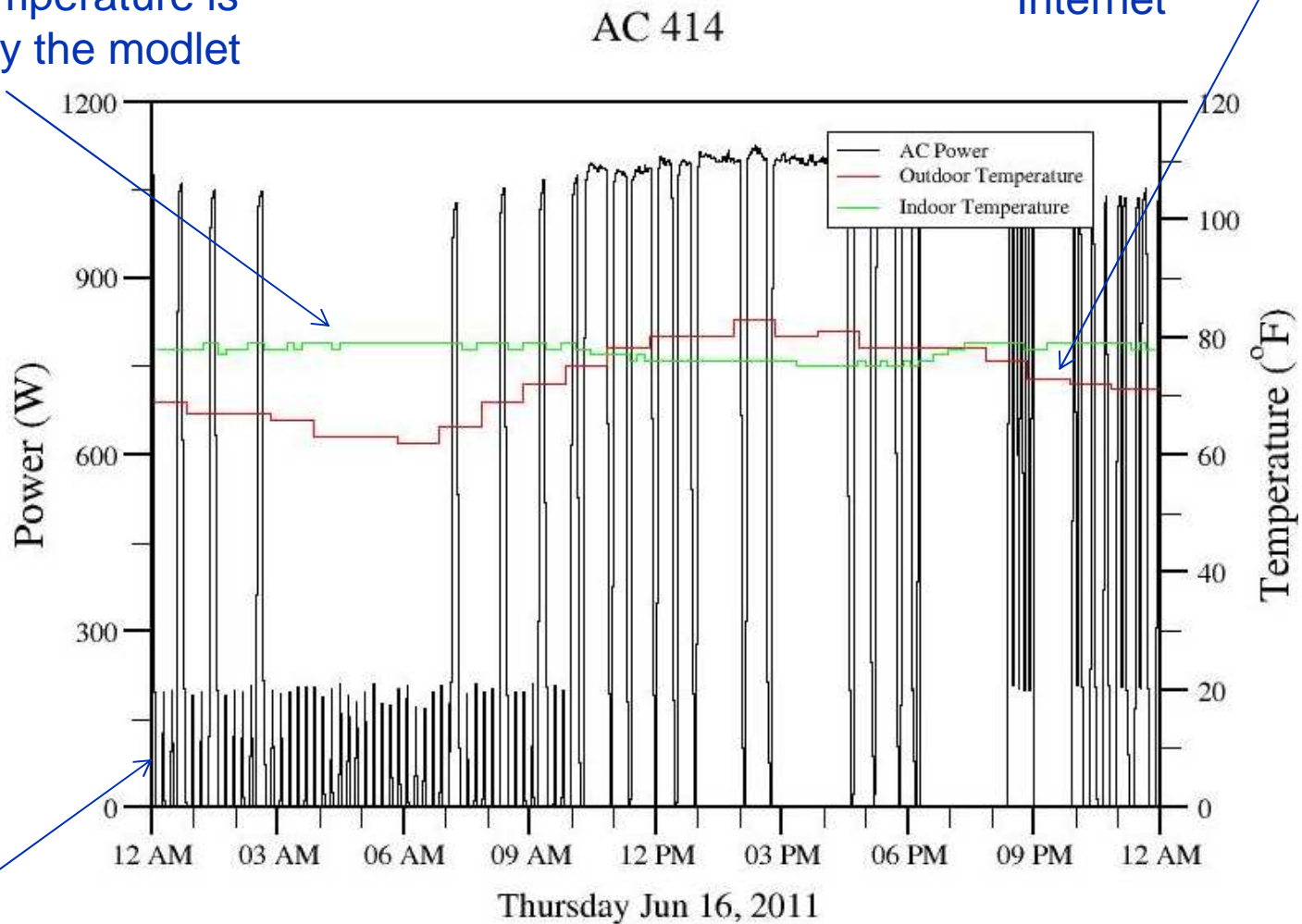
## During the June monitoring month, we learned interesting facts about ACs

- How much power each AC uses
- When the AC is turned on
- How often the AC cycles (if ever)
- First time we can usefully classify ACs

# “All-day” AC

Indoor temperature is tracked by the modlet remote

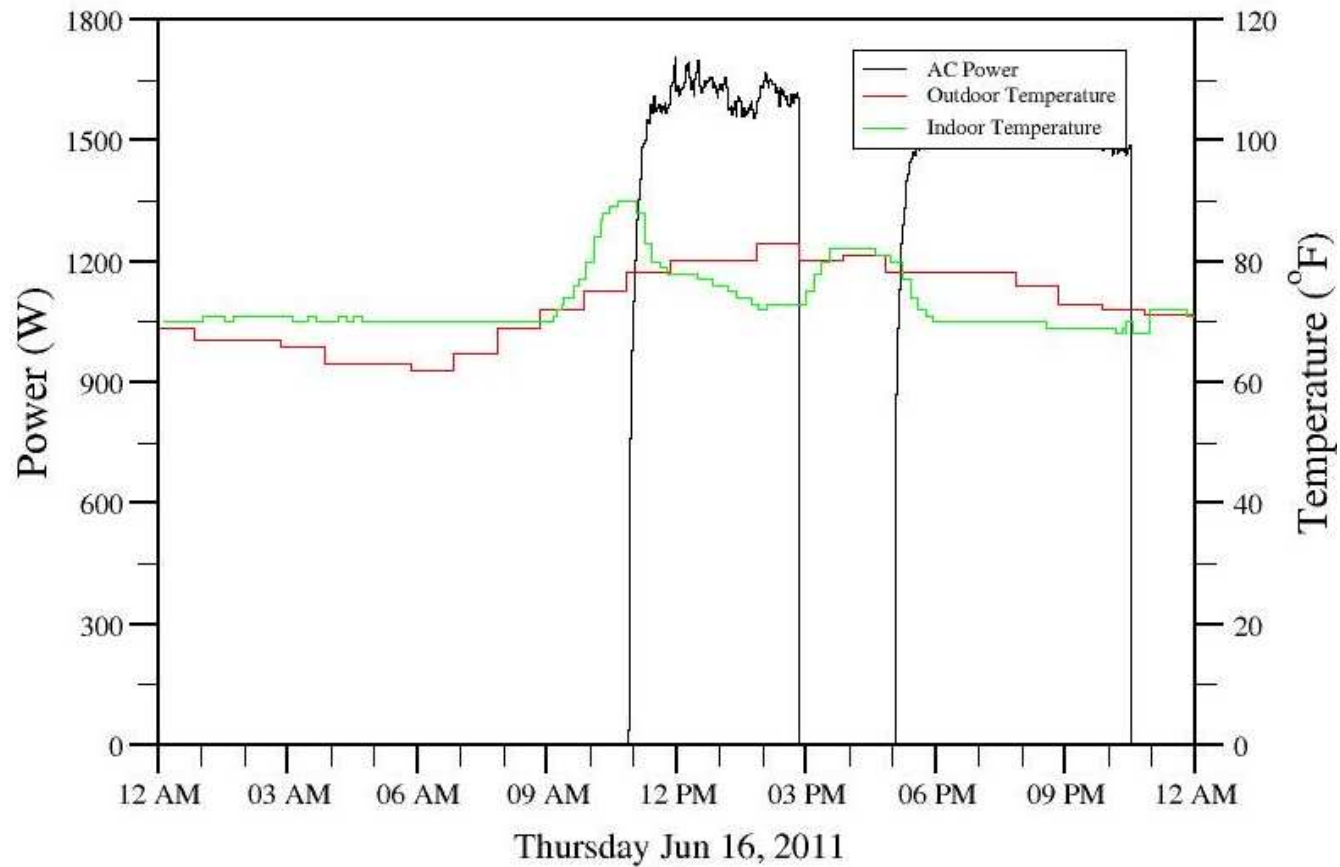
Outdoor temperature is obtained from the Internet



AC power usage is tracked by the modlet

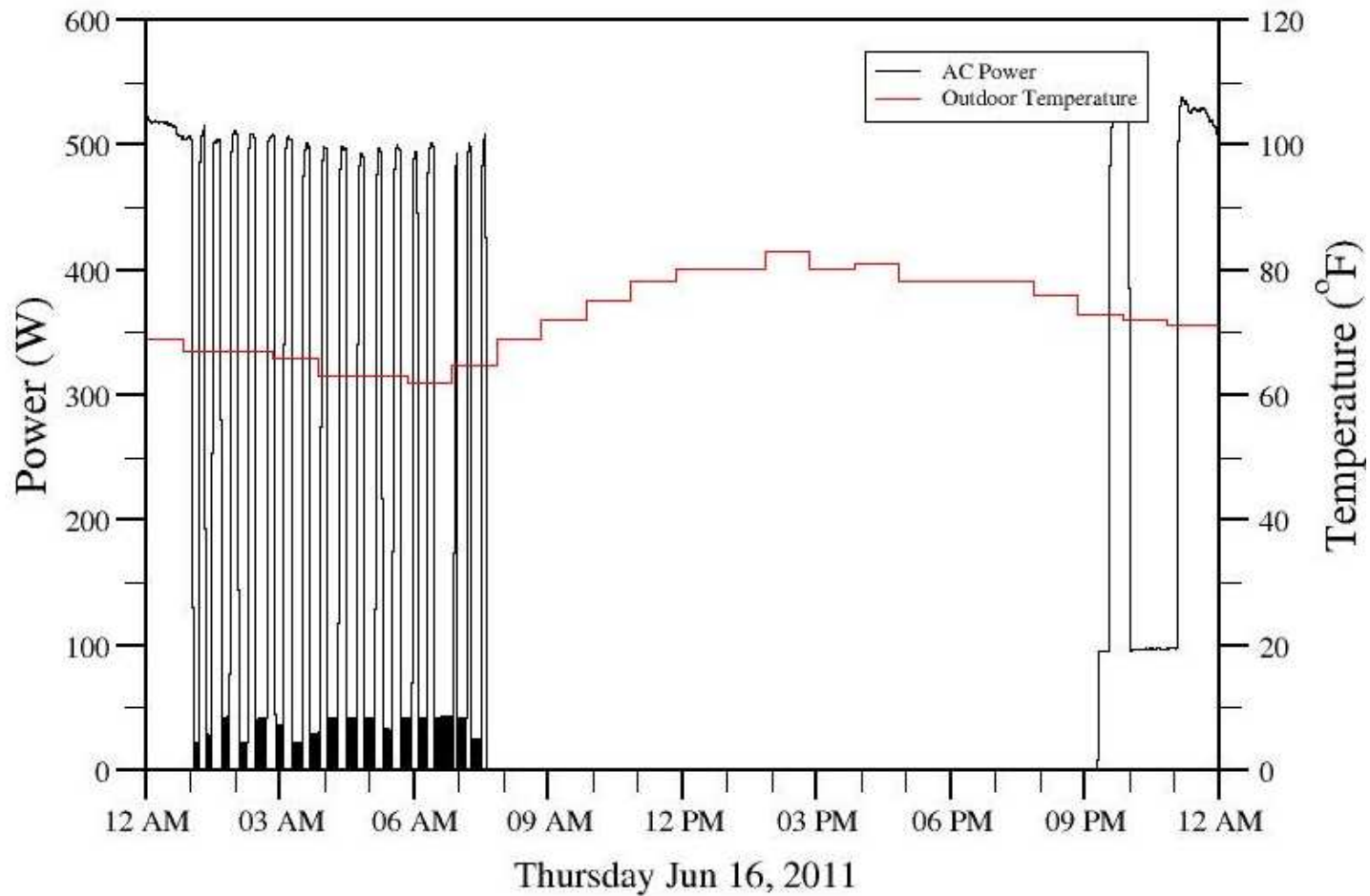
# “Day-time” AC

AC 448



# “Night-time” AC

## AC 416



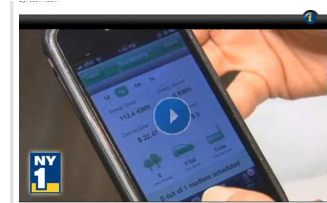
# Demand Response Begins

## End user features enabled



(1) Users can schedule their window AC's to turn on and off based on their preference

Or, with an app



(2) And use the remote control unit to thermostat their ACs



Just change the target temperature settings on the remote unit

(3) Users Could Opt Out

Through the software before the event

BEDROOM AC	Default	82 °F	81 °F	ENABLED	TURN OFF
LIVING ROOM AC	Default	83 °F		DISABLED	TURN OFF
Gideon	Default	81 °F	73 °F	ENABLED	TURN OFF

Using the remote during the event



Just change temperature settings on the remote unit



Disable here


# Demand Response Alerts & Events

## Alerted 24 hours before an event, and again 2 hours before

Rotten Tomatoes: Movies - [21% The Change-Up](#) - 47 minutes ago

← Archive Spam Delete → Move to Inbox Labels More ▾

**coolNYC demand response event tomorrow**  

★  [show details](#) Aug 1 (13 days ago) [Reply](#) ▾

Hello - Happy Monday!

We're writing to let you know that there will be another chance to earn some incentives tomorrow (Tuesday), from 5pm-10pm. You will be awarded \$5 for every participating air-conditioner.

**What does it mean for my air-conditioner to participate?**  
All thermostats on participating air-conditioners will be temporarily turned up a few degrees to save energy. You may notice that your apartment gets slightly warmer, or you may not notice anything at all. At the end of the event, your air-conditioners will resume normal operation.

**What do I need to do?**  
To take part in the event, you don't need to do anything. To opt out before the event, log into your account at <http://api.enterprise1.thinkecoinc.com>, go to the Con Edison tab, and disable demand response for the air-conditioners you want to opt out. Or, if you're home during the event, you can simply start using your modlet remote control unit to over ride the temperature setting.

Thanks,

coolNYC team

### Five events were called:

Date	Event Time	Temperature (°F)		Temperature (°C)		Opt Out
		Average	Maximum	Average	Maximum	
7/21/2011	12 pm - 5 pm	82.7	93	28.2	34	6
7/22/2011	2 pm - 5 pm	84.3	95	29.1	35	4
8/2/2011	5 pm - 10 pm	82.9	100	28.3	38	5
8/17/2011	5 pm - 10 pm	80.5	93	26.9	34	5
8/25/2011	5 pm - 10 pm	79.6	85	26.4	29	5



# DNV KEMA Provided Independent 3<sup>rd</sup> Party Evaluation

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- Multiple Baselines Examined

- Baseline days were selected based on the days with the smallest absolute difference with respect to the average usage during the observed time frame
  1. Hours before one hour prior to the start of the event (“Before Only” Method)
  2. Hours after one hour subsequent to the end of the event (“After Only” Method)
  3. Hours before one hour prior to the start of the event and hours after one hour subsequent to the end of the event (“Before and After” Method)
  4. The temperature method selected the three most appropriate days based on those days with the highest correlation to the event day’s weather

- Multiple Adjustment Factors Examined

1. Hours before one hour prior to the start of the event (“Before Only” Method);
2. Hours after one hour subsequent to the end of the event<sup>1</sup> (“After Only” Method); and
3. Hours before one hour prior to the start of the event and hours after one hour subsequent to the end of the event (“Before and After” Method).
4. For the NYISO Baseline Method, two hours were selected. They were the two hours starting four hours before the start of the event (i.e. if the event started at noon then 8 am and 9 am were selected).

- Additive and Multiplicative factors were examined (25 Baselines in Total)

# Baselines Estimated

Selection Method	True-Up Method	True-Up Basis
1. Before and After	Before and After	Additive
2. Before and After	Before and After	Multiplicative
3. Before and After	After Only	Additive
4. Before and After	After Only	Multiplicative
5. Temperature	Before and After	Additive
6. Temperature	Before and After	Multiplicative
7. Temperature	After Only	Additive
8. Temperature	After Only	Multiplicative
9. NYISO	Before Only	Multiplicative

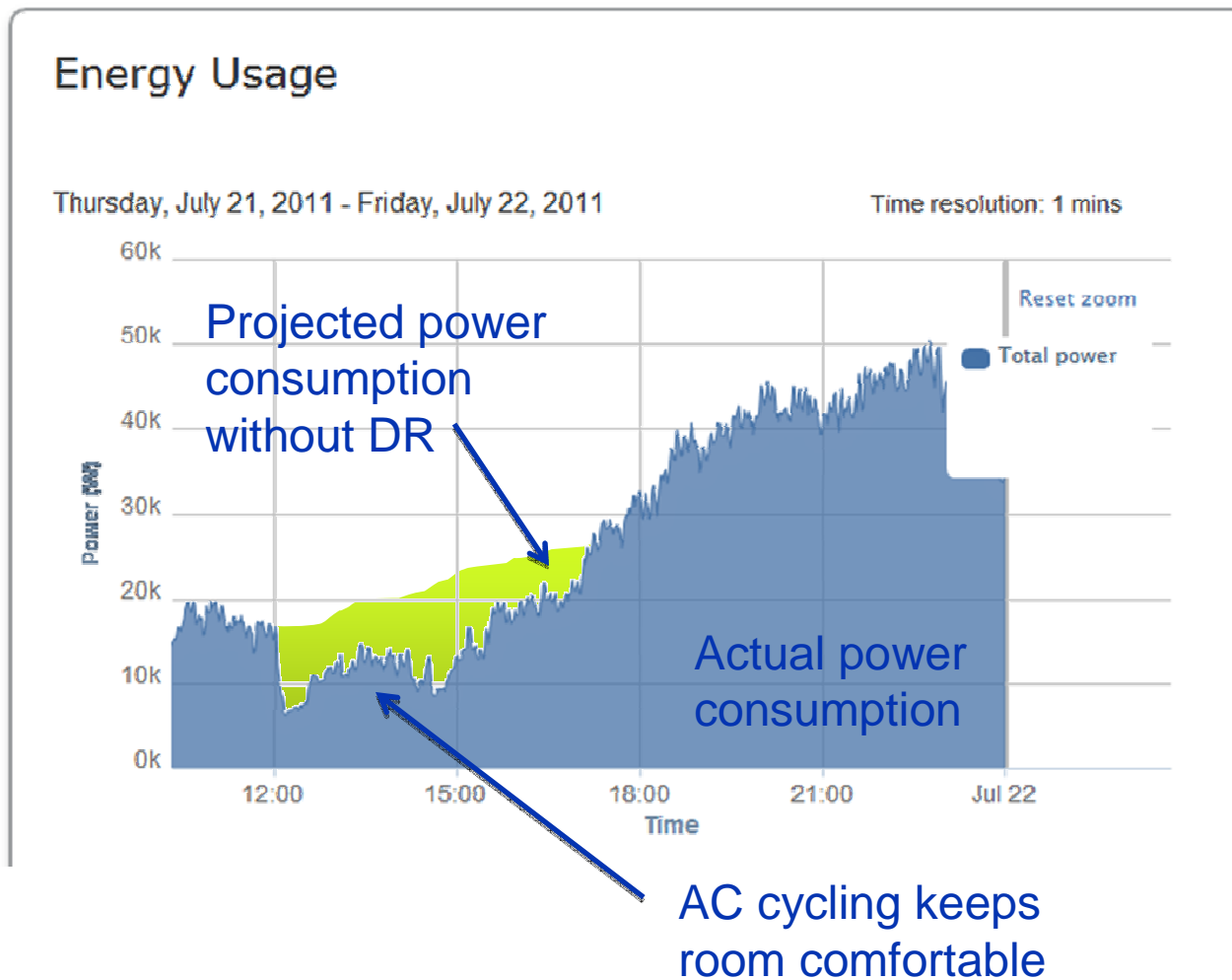
# Results

Analysis Approach									
	Matched Day	Matched Day	Matched Day	Matched Day	Matched Day	Matched Day	Matched Day	Matched Day	NYISO
Selection Basis	Before and After	Before and After	Before and After	Before and After	Temperature	Temperature	Temperature	Temperature	Before
True Up Basis	Before and After	Before and After	After	After	Before and After	Before and After	After	After	Before
True Up Method	Additive	Multiplicative	Additive	Multiplicative	Additive	Multiplicative	Additive	Multiplicative	Multiplicative
Average Reduction During Event (W)									
7/21/2011	53	68	103	93	48	55	122	98	39
7/22/2011	113	86	102	53	113	92	114	83	110
8/2/2011	57	10	65	61	18	19	36	18	20
8/17/2011	24	41	4	8	-6	45	27	46	46
8/25/2011	21	75	9	11	26	93	22	23	74
Reduction Percentage									
7/21/2011	22%	27%	36%	34%	21%	23%	40%	35%	35%
7/22/2011	35%	29%	33%	20%	35%	30%	35%	28%	28%
8/2/2011	20%	4%	23%	22%	8%	8%	14%	8%	8%
8/17/2011	18%	26%	4%	6%	-6%	28%	19%	29%	29%
8/25/2011	15%	39%	7%	9%	18%	44%	16%	17%	17%

## Summary

Date	Median	Average	Maximum	Minimum
7/21/2011	81	80	122	39
7/22/2011	97	95	114	53
8/2/2011	27	35	65	10
8/17/2011	25	24	46	-6
8/25/2011	23	35	93	9
Date	Median	Average	Maximum	Minimum
7/21/2011	30%	30%	40%	21%
7/22/2011	32%	31%	35%	20%
8/2/2011	11%	13%	23%	4%
8/17/2011	18%	15%	29%	-6%
8/25/2011	16%	20%	44%	7%

# Estimated Impact on July 21st

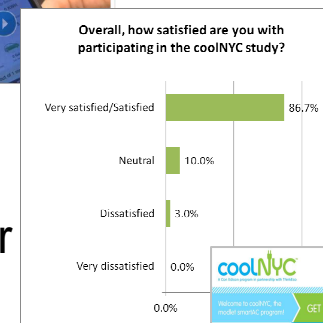
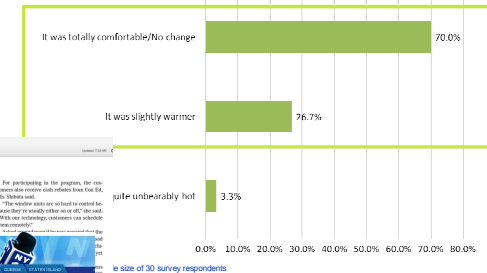


“Thank you and Con Ed for making it happen”

“It was really easy to participate”

# Customer Perception and Miscellaneous Observations

- Only 3% of customer thought it was unbearably hot during the event
- Project generated a lot of positive press for Con Edison
- 80% of participants thought 24 hours was sufficient notice
- 60% of participants thought they would be willing to participate in 3 or more additional events
- 87% of participants were very satisfied or satisfied with their participation in the program
- 75% of 2011 participants signed up for 2012
  - An additional 40 A/C units from the same complex signed on for 2012
- 2012 pilot expanded to include additional buildings
- Won PLMA 2012 Innovative Marketing Award



## Con Edison and ThinkEco Launch Window Air Conditioner Energy Savings Program 4/26/2012

As temperatures begin to climb this summer, Con Edison and ThinkEco have partnered to launch a window air-conditioner program that will allow customers to use less energy, protect the environment and help maintain reliable service during times of peak demand in New York City.

