Fast-Feedback Evaluations: Timely and Valuable Research

Moderator: Lauren Gage, Apex Analytics, LLC

PAPERS:

Reduce, Reuse, Recycle, Rethink—Continuously Collecting M&V Data to Redefine the Future of Evaluation
> Paul Dobrowsky, ERS
> Isaac Wainstein, ERS
> Patrick Hewlett, ERS

Fast Feedback Evaluation; a Combination of Riding Shotgun and Speed Dating
> Denise Rouleau, Tetra Tech
> Dan Belknap, Tetra Tech
> Kendra Scott, Tetra Tech
> Jonathan Lemmond, Baumann Consulting
> Robert Stephenson, Vermont Energy Investment Corporation
> Lance Loncke, Department of Energy & Environment
> Marshall Duer-Balkind, Department of Energy & Environment

Process Evaluation 2.0: What It Is and How It Can Be Leveraged to Advance the Energy Efficiency Industry
> Courtney Henderson, ILLUME Advising LLC
> Anne Dougherty, ILLUME Advising LLC

Shapeshifting Evaluation: Rapid, Flexible and Actionable Evaluation Within a Context of Continuous Improvement
> Hannah Justus, EMI Consulting
> Kerry Meade, EMI Consulting
> Erik Lyon, EMI Consulting
> Mahdi Jawad, Consolidated Edison
> Rosanna Jimenez, Consolidated Edison

SESSION SUMMARY:

This session covers innovations in fast feedback evaluations, including impact and process evaluation for demand and energy. Panelists will discuss methods, data issues, benefits, difficulties and lessons learned. The first paper leverages M&V data with customer insights and continually collected data to achieve statistical precision and redefine the speed, effectiveness, and benefits of program evaluation. The second paper describes a fast feedback pilot that combined an independent third-party M&V process with the program administrator's QA and verification on-site visits to improve access to customer sites, reduce customer fatigue, and reducing the EM&V activities. The third paper focuses on innovative process evaluation methods to better inform programs and serve customers. The final paper describes an evaluation for a continuous improvement program and includes approaches and lessons learned for other fast feedback evaluations.